



Support Coordination

Everyone with an NDIS plan wants to achieve the best outcomes they can from their funded supports.

Coordinating the supports in your plan and ensuring your service providers meet their obligations is very important.

Support Coordination is intended to assist you in finding the best services to deliver the outcomes you want including non-funded informal supports and non-disability supports, as well as funded supports through disability service providers.

Support coordination also provides assistance to strengthen your ability to coordinate your own supports and achieve greater independence.

A Support Coordinator can assist you to achieve your goals by:

- Helping you identify the services that will meet your unique needs as outlined in your NDIS Plan
- Overseeing and coordinating service providers and support in accordance with your wishes
- Liaising with Government, NDIA, agencies and the community on your behalf
- Negotiating the manner and timing of supports, including service agreements
- Facilitating information sharing between providers
- Obtaining quotes for services and helping you get the best from your funding
- Working with you to develop skills, capacity and resilience.

There are three tiers of support coordination available to suit your individual requirements:

- Support connection – short-term assistance to source providers to meet your needs and participate independently in your NDIA plan
- Coordination of supports – capacity building to connect and coordinate your supports from a range of sources and in a complex service delivery environment. This is available throughout the duration of your plan
- Specialist support coordination – specialist supports for more complex situations. Our team of qualified social workers will work with you, your family and your support network in order to help you reach the goals you set out in your NDIS planning session.

Why choose Community Solutions?

- Community Solutions is NDIA registered as a provider of support coordination.
- Our Support Coordinators are not part of our disability services. They are independent and separate. If you receive support coordination through Community Solutions, you'll be supported to connect with any service provider of your choice.
- Our Support Coordinators are locals who have local knowledge. They will work with you and your support network to look at all your options, build on your informal supports, and help you towards greater independence and real possibilities

***To find out more,
contact us on 1300 770 145
or at ndis@communitysolutions.org.au.***